

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	PO-1-01-6020	Entire State	Average Response Time - Customer Service Record (CSR)	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.87	NA	1367	NA	3,927.00	2.87	0.00	
NH	1-Apr-13	AGGR	PO-1-01-6030	Entire State	Average Response Time - Customer Service Record (CSR)	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-01-6050	Entire State	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	3.01	NA	2557	NA	7,705.00	3.01	0.00	
NH	1-Apr-13	AGGR	PO-1-02-6020	Entire State	Average Response Time - Due Date Availability	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-02-6030	Entire State	Average Response Time - Due Date Availability	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-02-6050	Entire State	Average Response Time - Due Date Availability	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-03-6020	Entire State	Average Response Time - Address Validation	EDI	Parity with Retail plus not more than four (4) seconds	NA	11.23	NA	433	NA	4,863.00	11.23	0.00	
NH	1-Apr-13	AGGR	PO-1-03-6030	Entire State	Average Response Time - Address Validation	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-03-6050	Entire State	Average Response Time - Address Validation	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	8.40	NA	456	NA	3,830.00	8.40	0.00	
NH	1-Apr-13	AGGR	PO-1-04-6020	Entire State	Average Response Time - Product & Service Availability	EDI	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-04-6050	Entire State	Average Response Time - Product & Service Availability	WEB GUI/LSI/W	Parity with Retail plus not more than ten (10) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-05-6020	Entire State	Average Response Time - Telephone Number Availability &	EDI	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-05-6030	Entire State	Average Response Time - Telephone Number Availability &	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-05-6050	Entire State	Average Response Time - Telephone Number Availability &	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	17.68	NA	94	NA	1,662.00	17.68	0.00	
NH	1-Apr-13	AGGR	PO-1-06-6020	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	Parity with Retail plus not more than four (4) seconds	NA	5.64	NA	11	NA	62.00	5.64	0.00	
NH	1-Apr-13	AGGR	PO-1-06-6030	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-06-6050	Entire State	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	7.49	NA	383	NA	2,869.00	7.49	0.00	
NH	1-Apr-13	AGGR	PO-1-07-6020	Entire State	Average Response Time - Rejected Query+	EDI	Parity with Retail plus not more than four (4) seconds	NA	2.59	NA	500	NA	1,293.00	2.59	0.00	
NH	1-Apr-13	AGGR	PO-1-07-6030	Entire State	Average Response Time - Rejected Query+	CORBA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-07-6050	Entire State	Average Response Time - Rejected Query+	WEB GUI/LSI/W	Parity with Retail plus not more than seven (7) seconds	NA	2.86	NA	1520	NA	4,349.00	2.86	0.00	
NH	1-Apr-13	AGGR	PO-1-08-6020	Entire State	% Timeouts	EDI	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-08-6030	Entire State	% Timeouts	CORBA	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-08-6050	Entire State	% Timeouts	WEB GUI/LSI/W	not greater than 0.33%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-1-09-6020	Entire State	Parsed CSR	EDI	Parity with Retail plus not more than 10 seconds	NA	3.04	NA	1158	NA	3,517.00	3.04	0.00	
NH	1-Apr-13	AGGR	PO-1-09-6030	Entire State	Parsed CSR	CORBA	Parity with Retail plus not more than 10 seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-02-6010	Entire State	OSS Interface Availability - Prime-Time	WPTS	>= 99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-02-6020	Entire State	OSS Interface Availability - Prime Time	EDI	>=99.5%	NA	100.00	NA	28080	NA	28,080.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-2-02-6030	Entire State	OSS Interface Availability - Prime Time	CORBA	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-02-6060	Entire State	OSS Interface Availability - Prime Time	Maintenance - Electronic Bonding In'	>=99.5%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-02-6080	Entire State	OSS Interface Availability - Prime Time	Maintenance Web GUI (RETAS) / Pr	>=99.5%	NA	100.00	NA	28080	NA	28,080.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-2-03-6010	Entire State	OSS Interface Availability - Non-Prime-Time	WPTS	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-03-6020	Entire State	OSS Interface Availability - Non-Prime Time	EDI	No Standard	NA	100.00	NA	15120	NA	15,120.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-2-03-6030	Entire State	OSS Interface Availability - Non-Prime Time	CORBA	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-03-6060	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance - Electronic Bonding In'	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-2-03-6080	Entire State	OSS Interface Availability - Non-Prime Time	Maintenance Web GUI (RETAS) / Pr	No Standard	NA	100.00	NA	15120	NA	15,120.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-3-02-1000	Entire State	% Answered within 30 Seconds - Ordering	Resale & UNE combined	80% within 30 Seconds	NA	98.19	NA	2766	NA	2,716.00	98.19	0.00	
NH	1-Apr-13	AGGR	PO-3-04-1000	Entire State	% Answered within 30 Seconds - Repair	Resale & UNE combined	80% within 30 Seconds	NA	98.29	NA	3803	NA	3,738.00	98.29	0.00	
NH	1-Apr-13	AGGR	PO-4-01-6622	Entire State	% Change Management Notices Sent on Time	Change Confirmation - Type 2 - Reç	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-01-6661	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 3 - Indust	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-01-6662	Entire State	% Change Management Notices Sent on Time	Change Confirmation: Type 3 - Indust	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-01-6671	Entire State	% Change Management Notices Sent on Time	Change Notification: Type 1 - Emerç	95%	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-4-02-6622	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation - Type 2 - Reç	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-02-6661	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 3 - Indust	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-02-6662	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Confirmation: Type 3 - Indust	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-02-6671	Entire State	Change Management Notice - Delay one (1) to seven (7) days	Change Notification: Type 1 - Emerç	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-03-6622	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation - Type 2 - Reç	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-03-6661	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 3 - Indust	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-03-6662	Entire State	Change Management Notice - Delay eight (8) plus days	Change Confirmation: Type 3 - Indust	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-4-03-6671	Entire State	Change Management Notice - Delay eight (8) plus days	Change Notification: Type 1 - Emerç	No delayed notices & documentation over 8 calendar	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-5-01-6000	Entire State	% On Time Notice of Interface Outage	Systems Metrics	95%	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-6-01-6000	Entire State	Software Validation	Systems Metrics	<= 5%	NA	R3	NA	R3	NA	NA	0.00	0.00	

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NH	1-Apr-13	AGGR	PO-7-01-6000	Entire State	% Software Problem Resolution Timeliness	Systems Metrics	>=95%	NA	R3	NA	R3	NA	R3	0.00	0.00	
NH	1-Apr-13	AGGR	PO-7-02-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed -	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-7-03-6000	Entire State	Delay Hours - Software Resolution - Change - Transactions failed	Systems Metrics	10 days	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-7-04-6000	Entire State	Delay Hours - Failed/Rejected Test Deck Transactions -	Systems Metrics	48 hours	NA	R3	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PO-8-01-6000	Entire State	% On Time - Manual Loop Qualification	Systems Metrics	95% within 48 Hours	NA	100.00	NA	13	NA	13.00	100.00	0.00	
NH	1-Apr-13	AGGR	PO-8-02-6000	Entire State	% On Time - Engineering Record Request	Systems Metrics	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-02-2320	Entire State	% On Time LSRC - Flow Through	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	89.58	NA	48	NA	43.00	89.58	0.00	
NH	1-Apr-13	AGGR	OR-1-02-3140	Entire State	% On Time LSRC - Flow Through	UNE POTS Platform	95% Within 2 Hours	NA	96.08	NA	255	NA	245.00	96.08	0.00	
NH	1-Apr-13	AGGR	OR-1-02-3331	Entire State	% On Time LSRC - Flow Through	UNE Loop/Pre-qualified Complex/LN	95% within 2 Hours	NA	93.50	NA	1015	NA	949.00	93.50	0.00	
NH	1-Apr-13	AGGR	OR-1-04-2210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS0	95% within 48 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-2211	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS1	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-2213	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials DS3	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-2214	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale Specials (Non DS0, Non DS	95% within 48 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-2320	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	38	NA	38.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-2341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-3140	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	93	NA	93.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-3210	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Specials DS0	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-3331	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE Loop/Pre-qualified Complex/LN	95% within 24 Hours	NA	92.86	NA	476	NA	442.00	92.86	0.00	
NH	1-Apr-13	AGGR	OR-1-04-3340	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL - Line Sharing & L	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-3341	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-04-3342	Entire State	% On Time LSRC/ASRC - No Facility Check (Electronic - No Flow	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	90.00	NA	10	NA	9.00	90.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-2210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-2211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS1	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-2213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-2214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale Specials (Non DS0, Non DS	95% within five business days	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-2320	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	9	NA	9.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-2341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3140	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	14	NA	14.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3210	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3211	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five business days	NA	100.00	NA	12	NA	12.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3213	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3214	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0, Non DS1 &	95% within five business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3331	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LN	95% within 72 Hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3341	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-06-3342	Entire State	% On Time LSRC/ASRC - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-1-08-3210	Entire State	% On Time ASRC - No Facility Check (Fax/Mail)	UNE Specials DS0	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-10-3210	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS0	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-10-3211	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS1	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-10-3213	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials DS3	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-10-3214	Entire State	% On Time ASRC - Facility Check (Fax/Mail)	UNE Specials (Non DS0, Non DS1 &	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-12-5020	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (<=	195% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-12-5030	Entire State	% On Time FOC	Interconnection Trunks (CLEC) (> 1	5% Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-13-5000	Entire State	% On Time Design Layout Record (DLR)	Interconnection Trunks (CLEC)	95% on time 10 Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-19-5020	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-1-19-5030	Entire State	% On Time Response - Request for Inbound Augment Trunks	FairPoint Inbound Augment Trunks (	Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-02-2320	Entire State	% On Time LSR Reject (Flow-Through)	Resale POTS/Pre-qualified Complex	95% within 2 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-02-3140	Entire State	% On Time LSR Reject (Flow-Through)	UNE POTS Platform	95% Within 2 Hours	NA	100.00	NA	3	NA	3.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-02-3331	Entire State	% On Time LSR Reject (Flow-Through)	UNE Loop/Pre-qualified Complex/LN	95% within 2 Hours	NA	100.00	NA	21	NA	21.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-2200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-2320	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale POTS/Pre-qualified Complex	95% within 24 Hours	NA	100.00	NA	5	NA	5.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-2341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	

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NH	1-Apr-13	AGGR	OR-2-04-3140	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE POTS Platform	95% Within 24 Hours	NA	100.00	NA	38	NA	38.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-3200	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Specials	95% within 48 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-3331	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE Loop/Pre-qualified Complex/LN	95% within 24 Hours	NA	100.00	NA	89	NA	89.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-3340	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire xDSL - Line Sharing & L	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-3341	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-04-3342	Entire State	% On Time LSR/ASR Reject - No Facility Check (Electronic - No	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-2200	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale Specials	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-2320	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale POTS/Pre-qualified Complex	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-2341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	Resale 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3140	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE POTS Platform	95% Within 72 Hours	NA	100.00	NA	4	NA	4.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3210	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS0	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3211	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS1	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3213	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials DS3	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3214	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Specials (Non DS0 Non DS1 &	95% within five (5) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3331	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE Loop/Pre-qualified Complex/LN	95% within 72 Hours	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3341	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire Digital Services	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-06-3342	Entire State	% On Time LSR/ASR Reject - Facility Check (Electronic - No Flow-	UNE 2-Wire xDSL Loops	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-08-3200	Entire State	% On Time Reject - No Facility Check (Fax)	UNE Specials	95% within 72 Hours	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-10-3200	Entire State	% On Time Reject - Facility Check (Fax)	UNE Specials	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-12-5020	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (<= 1	95% on time less than or equal to seven (7) business	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-2-12-5030	Entire State	% On Time Trunk ASR Reject	Interconnection Trunks (CLEC) (> 1	5 Negotiated Process	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-3-01-2000	Entire State	% Rejects	Resale	No Standard	NA	3.49	NA	172	NA	6.00	3.49	0.00	
NH	1-Apr-13	AGGR	OR-3-01-3000	Entire State	% Rejects	UNE	No Standard	NA	5.15	NA	563	NA	29.00	5.15	0.00	
NH	1-Apr-13	AGGR	OR-3-02-1000	Entire State	% LSR Resubmission Not Rejected	Resale & UNE combined (EDI)	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-4-11-1000	Entire State	% Completed orders with neither a PCN nor BCN sent	Resale & UNE combined (EDI)	0.25% of PONs that received neither a PCN nor a BCN	NA	0.86	NA	1619	NA	14.00	0.86	0.00	
NH	1-Apr-13	AGGR	OR-4-16-1000	Entire State	% Provisioning Completion Notifiers sent within one (1) Business	Resale & UNE combined (EDI)	95% of PCNs sent within one (1) business day	NA	93.79	NA	644	NA	604.00	93.79	0.00	
NH	1-Apr-13	AGGR	OR-4-17-1000	Entire State	% Billing Completion Notifiers sent on time	Resale & UNE combined (EDI)	95.50%	NA	97.65	NA	1617	NA	1,579.00	97.65	0.00	
NH	1-Apr-13	AGGR	OR-5-01-2000	Entire State	% Flow Through - Total	Resale	No Standard Developed	NA	51.61	NA	93	NA	48.00	51.61	0.00	
NH	1-Apr-13	AGGR	OR-5-01-3112	Entire State	% Flow Through - Total	UNE POTS - Loop	No Standard Developed	NA	88.54	NA	253	NA	224.00	88.54	0.00	
NH	1-Apr-13	AGGR	OR-5-01-3121	Entire State	% Flow Through - Total	UNE POTS - Other	No Standard Developed	NA	86.09	NA	1179	NA	1,015.00	86.09	0.00	
NH	1-Apr-13	AGGR	OR-5-01-3140	Entire State	% Flow Through - Total	UNE POTS Platform	No Standard Developed	NA	70.99	NA	362	NA	257.00	70.99	0.00	
NH	1-Apr-13	AGGR	OR-5-03-2000	Entire State	% Flow Through Achieved	Resale	95% for % flow-through achieved	NA	72.06	NA	68	NA	49.00	72.06	0.00	
NH	1-Apr-13	AGGR	OR-5-03-3112	Entire State	% Flow Through Achieved	UNE POTS - Loop	95% for % flow through achieved	NA	94.55	NA	220	NA	208.00	94.55	0.00	
NH	1-Apr-13	AGGR	OR-5-03-3121	Entire State	% Flow Through Achieved	UNE POTS - Other	95% for % flow through achieved	NA	86.07	NA	1149	NA	989.00	86.07	0.00	
NH	1-Apr-13	AGGR	OR-5-03-3140	Entire State	% Flow Through Achieved	UNE POTS Platform	95% for % flow through achieved	NA	80.46	NA	307	NA	247.00	80.46	0.00	
NH	1-Apr-13	AGGR	OR-6-01-1000	Entire State	% Service Order Accuracy	Resale and UNE Loop/Complex/LNF	95% Orders without FairPoint Errors	NA	99.00	NA	100	NA	99.00	99.00	0.00	
NH	1-Apr-13	AGGR	OR-6-03-2000	Entire State	% Accuracy - LSRC	Resale	not more than 5% of LSRCs resent due to FairPoint	NA	9.62	NA	52	NA	5.00	9.62	0.00	
NH	1-Apr-13	AGGR	OR-6-03-3140	Entire State	% Accuracy - LSRC	UNE POTS Platform	not more than 5% of LSRCs resent due to FairPoint	NA	1.64	NA	122	NA	2.00	1.64	0.00	
NH	1-Apr-13	AGGR	OR-6-03-3331	Entire State	% Accuracy - LSRC	UNE Loop/Complex/LNP	not more than 5% of LSRCs resent due to FairPoint	NA	4.99	NA	581	NA	29.00	4.99	0.00	
NH	1-Apr-13	AGGR	OR-6-04-1040	Entire State	% Accuracy - Directory Listing	All Directory Listings (combined Stan	95% orders without Verizon errors	NA	85.81	NA	303	NA	260.00	85.81	0.00	
NH	1-Apr-13	AGGR	OR-7-01-2000	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	Resale	95%	NA	98.92	NA	93	NA	92.00	98.92	0.00	
NH	1-Apr-13	AGGR	OR-7-01-3140	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE POTS Platform	95%	NA	99.73	NA	371	NA	370.00	99.73	0.00	
NH	1-Apr-13	AGGR	OR-7-01-3331	Entire State	% Order Confirmation/Rejects sent within Three (3) Business Days	UNE Loop	95%	NA	100.00	NA	253	NA	253.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-8-01-2000	Entire State	% Acknowledgements on Time	Resale	95% within two (2) hours	NA	100.00	NA	10	NA	10.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-8-01-3000	Entire State	% Acknowledgements on Time	UNE	95% within two (2) hours	NA	100.00	NA	161	NA	161.00	100.00	0.00	
NH	1-Apr-13	AGGR	OR-9-01-2000	Entire State	% Acknowledgement Completeness	Resale	99%	NA	58.82	NA	17	NA	10.00	58.82	0.00	
NH	1-Apr-13	AGGR	OR-9-01-3000	Entire State	% Acknowledgement Completeness	UNE	99%	NA	69.70	NA	231	NA	161.00	69.70	0.00	
NH	1-Apr-13	AGGR	OR-10-01-1000	Entire State	% of PON Exceptions Resolved Within Three (3) Business Days	Resale & UNE combined	95% resolved within three (3) Business Days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-10-02-1000	Entire State	% of PON Exceptions Resolved Within Ten (10) Business Days	Resale & UNE combined	99% resolved within ten (10) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	OR-11-01-1130	Entire State	% Resale/UNE-P Provider Notifications in Days	Resale & UNE-P combined	95% in two (2) Calendar Days	NA	94.76	NA	286	NA	271.00	94.76	0.00	
NH	1-Apr-13	AGGR	OR-13-01-3523	Entire State	% of Large Job Hot Cut Project Negotiations Completed	UNE Loop - Large Job Hot Cut	98% within four business days	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	PR-1-01-2110	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Business	Parity with FP Retail	1.47	3.04	824	47	1209	143.00	1.58	0.00	5.00
NH	1-Apr-13	AGGR	PR-1-01-2120	Entire State	Average Interval Offered - Total No Dispatch	Resale POTS Residence	Parity with FP Retail	1.83	1.00	3417	2	6264	2.00	-0.83	0.00	
NH	1-Apr-13	AGGR	PR-1-01-2341	Entire State	Average Interval Offered - Total No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	5.00	0.00	3	1	15	0.00	-5.00	0.00	
NH	1-Apr-13	AGGR	PR-1-01-3140	Entire State	Average Interval Offered - Total No Dispatch	UNE POTS Platform	Parity With FP Retail	1.76	1.81	4241	215	7473	389.00	0.05	0.00	-1.67
NH	1-Apr-13	AGGR	PR-1-01-3341	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	5.00	2.00	3	1	15	2.00	-3.00	0.00	
NH	1-Apr-13	AGGR	PR-1-01-3342	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	3.86	NA	14	NA	54.00	3.86	0.00	
NH	1-Apr-13	AGGR	PR-1-01-3343	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-01-3345	Entire State	Average Interval Offered - Total No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-02-2341	Entire State	Average Interval Offered - Total Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	10.00	NA	1	NA	10.00	10.00	0.00	
NH	1-Apr-13	AGGR	PR-1-02-3341	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-02-3342	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL Loops	No Standard	NA	5.33	NA	30	NA	160.00	5.33	0.00	
NH	1-Apr-13	AGGR	PR-1-02-3343	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-02-3345	Entire State	Average Interval Offered - Total Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-03-2110	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Business	Parity with FP Retail	5.02	2.00	231	3	1159	6.00	-3.02	0.00	
NH	1-Apr-13	AGGR	PR-1-03-2120	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	Resale POTS Residence	Parity with FP Retail	4.19	NA	266	NA	1115	NA	-4.19	0.00	
NH	1-Apr-13	AGGR	PR-1-03-3112	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Loop	Parity with FP Retail	4.58	4.60	497	40	2274	184.00	0.02	0.00	-0.19
NH	1-Apr-13	AGGR	PR-1-03-3140	Entire State	Average Interval Offered - Dispatch one (1) to five (5) Lines	UNE POTS Platform	Parity With FP Retail	4.58	3.67	497	12	2274	44.00	-0.91	0.00	0.91
NH	1-Apr-13	AGGR	PR-1-04-2100	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	Resale POTS	Parity with FP Retail	8.63	NA	8	NA	69	NA	-8.63	0.00	
NH	1-Apr-13	AGGR	PR-1-04-3112	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Loop	Parity with FP Retail	8.63	12.00	8	1	69	12.00	3.38	0.00	
NH	1-Apr-13	AGGR	PR-1-04-3140	Entire State	Average Interval Offered - Dispatch six (6) to nine (9) Lines	UNE POTS Platform	Parity With FP Retail	8.63	3.50	8	2	69	7.00	-5.13	0.00	
NH	1-Apr-13	AGGR	PR-1-05-2100	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	Resale POTS	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-05-3112	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Loop	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-05-3140	Entire State	Average Interval Offered - Dispatch (>= 10 Lines)	UNE POTS Platform	Parity With FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-06-2210	Entire State	Average Interval Offered - Specials DS0	Resale DS0	Parity with FP Retail	6.33	3.00	3	1	19	3.00	-3.33	0.00	
NH	1-Apr-13	AGGR	PR-1-06-3210	Entire State	Average Interval Offered - Specials DS0	UNE DS0	Parity with FP Retail	6.33	NA	3	NA	19	NA	-6.33	0.00	
NH	1-Apr-13	AGGR	PR-1-07-2211	Entire State	Average Interval Offered - Specials DS1	Resale DS1	Parity with FP Retail	4.69	NA	26	NA	122	NA	-4.69	0.00	
NH	1-Apr-13	AGGR	PR-1-07-3211	Entire State	Average Interval Offered - Specials DS1	UNE DS1	Parity with FP Retail	4.69	9.64	26	39	122	376.00	4.95	0.00	-2.21
NH	1-Apr-13	AGGR	PR-1-08-2213	Entire State	Average Interval Offered - Specials DS3	Resale DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-08-3213	Entire State	Average Interval Offered - Specials DS3	UNE DS3	Parity with FP Retail	NA	13.80	NA	5	NA	69.00	13.80	0.00	
NH	1-Apr-13	AGGR	PR-1-09-3511	Entire State	Average Interval Offered - Total	UNE EEL Backbone	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-09-3512	Entire State	Average Interval Offered - Total	UNE EEL Loop	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-09-3530	Entire State	Average Interval Offered - Total	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-09-5020	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) <= 1	Parity with FP Retail	NA	14.00	NA	2	NA	28.00	14.00	0.00	
NH	1-Apr-13	AGGR	PR-1-09-5030	Entire State	Average Interval Offered - Total	Interconnection Trunks ((CLEC) > 1	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-12-2103	Entire State	Average Interval Offered - Disconnects	Resale POTS/Complex	Parity with FP Retail	1.33	NA	3	NA	4	NA	-1.33	0.00	
NH	1-Apr-13	AGGR	PR-1-12-2200	Entire State	Average Interval Offered - Disconnects	Resale Specials	Parity with FP Retail	5.72	0.67	82	3	469	2.00	-5.05	0.00	
NH	1-Apr-13	AGGR	PR-1-12-3133	Entire State	Average Interval Offered - Disconnects	UNE POTS & Complex	Parity with FP Retail	1.33	NA	3	NA	4	NA	-1.33	0.00	
NH	1-Apr-13	AGGR	PR-1-12-3200	Entire State	Average Interval Offered - Disconnects	UNE Specials	Parity with FP Retail	5.72	7.32	82	72	469	527.00	1.60	0.00	-2.17
NH	1-Apr-13	AGGR	PR-1-13-3525	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Batch Hot Cut (all	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-1-13-3529	Entire State	Average Interval Offered - Hot Cuts - No Dispatch	UNE POTS Loop - Basic Hot Cut (21	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-01-2100	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	Resale POTS	Parity with FP Retail	73.13	60.00	428	10	313	6.00	-13.13	0.00	-1.26
NH	1-Apr-13	AGGR	PR-3-01-3140	Entire State	% Completed in one (1) Day one (1) to five (5) Lines - No Dispatch	UNE POTS Platform	Parity with FP Retail	73.13	81.82	428	88	313	72.00	8.69	0.00	1.60
NH	1-Apr-13	AGGR	PR-3-03-3343	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-03-3343a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Sharing	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-03-3345	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-03-3345a	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - No	UNE 2-Wire xDSL - Line Splitting	95% within the lesser of three (3) business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-06-2100	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	14.16	100.00	452	2	64	2.00	85.84	0.00	
NH	1-Apr-13	AGGR	PR-3-06-3113	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	14.16	16.22	452	37	64	6.00	2.06	0.00	0.15
NH	1-Apr-13	AGGR	PR-3-06-3140	Entire State	% Completed in three (3) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	14.16	41.67	452	12	64	5.00	27.51	0.00	2.02
NH	1-Apr-13	AGGR	PR-3-08-3534	Entire State	% Completed in five (5) days - No Dispatch	UNE Basic Hot Cut Loops (1-10 line	95%	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-09-2100	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	Resale POTS	Parity with FP Retail	79.20	100.00	452	2	358	2.00	20.80	0.00	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	PR-3-09-3113	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Loop New	Parity with FP Retail	79.20	89.19	452	37	358	33.00	9.99	0.00	1.27
NH	1-Apr-13	AGGR	PR-3-09-3140	Entire State	% Completed in five (5) Days one (1) to five (5) Lines - Dispatch	UNE POTS Platform	Parity with FP Retail	79.20	83.33	452	12	358	10.00	4.13	0.00	0.08
NH	1-Apr-13	AGGR	PR-3-10-3341	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-10-3342	Entire State	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2-Wire xDSL Loops	95%	NA	96.15	NA	26	NA	25.00	96.15	0.00	
NH	1-Apr-13	AGGR	PR-3-11-3528	Entire State	% Completed in 10 Business Days	UNE POTS Loop Basic Hot Cut (11195%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-12-3531	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut No Standard		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-12-3532	Entire State	% Completed in 15 Business Days	UNE POTS Loop Large Job Hot Cut No Standard		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-13-3531	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut 98%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-3-13-3532	Entire State	% Completed in 26 Business Days	UNE POTS Loop Large Job Hot Cut 98%		NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-01-2210	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS0	Parity with FP Retail	33.33	100.00	3	1	1	1.00	66.67	0.00	
NH	1-Apr-13	AGGR	PR-4-01-2211	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS1	Parity with FP Retail	12.50	NA	24	NA	3	NA	-12.50	0.00	
NH	1-Apr-13	AGGR	PR-4-01-2213	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials DS3	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-01-2214	Entire State	% Missed Appointment - FairPoint - Total	Resale Specials (Non DS0, Non DS1	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-01-3210	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS0	Parity with FP Retail	33.33	NA	3	NA	1	NA	-33.33	0.00	
NH	1-Apr-13	AGGR	PR-4-01-3211	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS1	Parity with FP Retail	12.50	2.94	24	34	3	1.00	-9.56	0.00	0.89
NH	1-Apr-13	AGGR	PR-4-01-3213	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials DS3	Parity with FP Retail	NA	0.00	NA	4	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-01-3214	Entire State	% Missed Appointment - FairPoint - Total	UNE Specials (Non DS0, Non DS1 &	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-01-3510	Entire State	% Missed Appointment - FairPoint - Total	UNE EEL	Parity with FP Retail	12.50	NA	24	NA	3	NA	-12.50	0.00	
NH	1-Apr-13	AGGR	PR-4-01-3530	Entire State	% Missed Appointment - FairPoint - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-02-2100	Entire State	Average Delay Days - Total	Resale POTS	Parity with FP Retail	7.88	1.50	136	2	1072	3.00	-6.38	44.03	
NH	1-Apr-13	AGGR	PR-4-02-2200	Entire State	Average Delay Days - Total	Resale Specials	Parity with FP Retail	14.25	1.00	4	1	57	1.00	-13.25	21.91	
NH	1-Apr-13	AGGR	PR-4-02-2341	Entire State	Average Delay Days - Total	Resale 2-Wire Digital Services	Parity with FP Retail	NA	2.00	NA	1	NA	2.00	2.00	0.00	
NH	1-Apr-13	AGGR	PR-4-02-3100	Entire State	Average Delay Days - Total	UNE POTS	Parity with FP Retail	7.88	1.41	136	17	1072	24.00	-6.47	44.03	1.79
NH	1-Apr-13	AGGR	PR-4-02-3200	Entire State	Average Delay Days - Total	UNE Specials	Parity with FP Retail	14.25	1.00	4	1	57	1.00	-13.25	21.91	
NH	1-Apr-13	AGGR	PR-4-02-3341	Entire State	Average Delay Days - Total	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-02-3342	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL Loops	Parity with FP Retail	6.00	1.50	1	4	6	6.00	-4.50	0.00	
NH	1-Apr-13	AGGR	PR-4-02-3343	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-02-3345	Entire State	Average Delay Days - Total	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-02-3510	Entire State	Average Delay Days - Total	UNE EEL	Parity with FP Retail	17.00	NA	3	NA	51	NA	-17.00	25.98	
NH	1-Apr-13	AGGR	PR-4-02-3530	Entire State	Average Delay Days - Total	UNE IOF	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-02-5000	Entire State	Average Delay Days - Total	Interconnection Trunks (CLEC)	None: Analysis Only	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-2100	Entire State	% Missed Appointment - Customer	Resale POTS	No Standard	NA	0.00	NA	46	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-2200	Entire State	% Missed Appointment - Customer	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-2341	Entire State	% Missed Appointment - Customer	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3100	Entire State	% Missed Appointment - Customer	UNE POTS	No Standard	NA	0.38	NA	260	NA	1.00	0.38	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3200	Entire State	% Missed Appointment - Customer	UNE Specials	No Standard	NA	18.42	NA	38	NA	7.00	18.42	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3341	Entire State	% Missed Appointment - Customer	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3342	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	39	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3343	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3345	Entire State	% Missed Appointment - Customer	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3510	Entire State	% Missed Appointment - Customer	UNE EEL	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-3530	Entire State	% Missed Appointment - Customer	UNE IOF	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-03-5000	Entire State	% Missed Appointment - Customer	Interconnection Trunks (CLEC)	No Standard	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Apr-13	AGGR	PR-4-04-2100	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale POTS	Parity with FP Retail	12.24	0.00	580	4	71	0.00	-12.24	0.00	
NH	1-Apr-13	AGGR	PR-4-04-2341	Entire State	% Missed Appointment - FairPoint - Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	100.00	NA	1	NA	1.00	100.00	0.00	
NH	1-Apr-13	AGGR	PR-4-04-3113	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Loop New	Parity with FP Retail	12.24	2.50	580	40	71	1.00	-9.74	0.00	1.75
NH	1-Apr-13	AGGR	PR-4-04-3140	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE POTS Platform	Parity with FP Retail	12.24	18.75	580	16	71	3.00	6.51	0.00	-1.15
NH	1-Apr-13	AGGR	PR-4-04-3341	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-04-3343	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-04-3345	Entire State	% Missed Appointment - FairPoint - Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-05-2100	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale POTS	Parity with FP Retail	1.58	4.76	4107	42	65	2.00	3.18	0.00	-1.89

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	PR-4-05-2341	Entire State	% Missed Appointment - FairPoint - No Dispatch	Resale 2-Wire Digital Services	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-05-3113	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Loop New	Parity with FP Retail	1.58	NA	4107	NA	65	NA	-1.58	0.00	
NH	1-Apr-13	AGGR	PR-4-05-3140	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE POTS Platform	Parity with FP Retail	1.58	4.48	4107	201	65	9.00	2.89	0.00	-2.87
NH	1-Apr-13	AGGR	PR-4-05-3341	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-05-3343	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-05-3345	Entire State	% Missed Appointment - FairPoint - No Dispatch	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-07-3540	Entire State	% On Time Performance - LNP Only	UNE LNP	95% on time	NA	96.87	NA	863	NA	836.00	96.87	0.00	
NH	1-Apr-13	AGGR	PR-4-08-2200	Entire State	% Missed Appointment - Customer - Due to Late Order	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-08-2341	Entire State	% Missed Appointment - Customer - Due to Late Order	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-08-3200	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE Specials	No Standard	NA	0.00	NA	38	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-08-3341	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-08-3342	Entire State	% Missed Appointment - Customer - Due to Late Order	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	39	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-4-14-3342	Entire State	% Completed On Time - 2-Wire xDSL	UNE 2-Wire xDSL Loops	95% on time	NA	97.37	NA	38	NA	37.00	97.37	0.00	
NH	1-Apr-13	AGGR	PR-4-15-5000	Entire State	% On Time Provisioning - Trunks	Interconnection Trunks (CLEC)	95% on time	NA	100.00	NA	2	NA	2.00	100.00	0.00	
NH	1-Apr-13	AGGR	PR-5-01-2100	Entire State	% Missed Appointment - FairPoint - Facilities	Resale POTS	Parity with FP Retail	1.03	0.00	580	4	6	0.00	-1.03	0.00	
NH	1-Apr-13	AGGR	PR-5-01-2200	Entire State	% Missed Appointment - FairPoint - Facilities	Resale Specials	Parity with FP Retail	7.41	0.00	27	1	2	0.00	-7.41	0.00	
NH	1-Apr-13	AGGR	PR-5-01-2341	Entire State	% Missed Appointment - FairPoint - Facilities	Resale 2-Wire Digital Services	Parity with FP Retail	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-5-01-3112	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Loop	Parity with FP Retail	1.03	0.00	580	41	6	0.00	-1.03	0.00	0.42
NH	1-Apr-13	AGGR	PR-5-01-3140	Entire State	% Missed Appointment - FairPoint - Facilities	UNE POTS Platform	Parity With FP Retail	1.03	0.00	580	16	6	0.00	-1.03	0.00	1.03
NH	1-Apr-13	AGGR	PR-5-01-3200	Entire State	% Missed Appointment - FairPoint - Facilities	UNE Specials	Parity with FP Retail	7.41	0.00	27	38	2	0.00	-7.41	0.00	0.96
NH	1-Apr-13	AGGR	PR-5-01-3341	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-5-01-3342	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL Loops	Parity with VAD/DSNO and Retail Line Sharing	1.32	0.00	1893	29	25	0.00	-1.32	0.00	0.47
NH	1-Apr-13	AGGR	PR-5-01-3343	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-5-01-3345	Entire State	% Missed Appointment - FairPoint - Facilities	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-5-01-5000	Entire State	% Missed Appointment - FairPoint - Facilities	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	0.00	NA	2	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-5-02-2100	Entire State	% Orders Held for Facilities > 15 Days	Resale POTS	Parity with FP Retail	0.17	0.00	580	4	1	0.00	-0.17	0.00	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	PR-6-01-5000	Entire State	% Installation Troubles reported within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail for Foudn Troubles	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-02-3520	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop Basic Hot Cut (all line size 2%)	UNE Loop Basic Hot Cut (all line size 2%)	NA	0.00	NA	156	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-02-3523	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Large Job Hot Cut (all line size 2%)	UNE Loop - Large Job Hot Cut (all line size 2%)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-02-3525	Entire State	% Installation Troubles reported within seven (7) Days	UNE Loop - Batch Hot Cut (all line size 2%)	UNE Loop - Batch Hot Cut (all line size 2%)	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-2100	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale POTS	No Standard	NA	5.00	NA	40	NA	2.00	5.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-2200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale Specials	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-2341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3112	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Loop	No Standard	NA	0.00	NA	51	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3140	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE POTS Platform	No Standard	NA	0.00	NA	228	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3200	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE Specials	No Standard	NA	2.56	NA	39	NA	1.00	2.56	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3341	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3342	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL Loops	No Standard	NA	4.08	NA	49	NA	2.00	4.08	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3343	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-3345	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-6-03-5000	Entire State	% Installation Troubles reported within 30 Days - FOK/TOK/CPE	Interconnection Trunks (CLEC)	No Standard	NA	0.00	NA	3	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-2100	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale POTS	Parity with FairPoint Retail	2.94	15.22	4687	46	138	7.00	12.27	0.00	-3.84
NH	1-Apr-13	AGGR	PR-8-01-2200	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale Specials	Parity with FairPoint Retail	33.33	0.00	27	1	9	0.00	-33.33	0.00	
NH	1-Apr-13	AGGR	PR-8-01-2341	Entire State	Percent Open Orders in a Hold Status > 30 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	0	2	5	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-3100	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE POTS	Parity with FairPoint Retail	2.94	7.69	4687	260	138	20.00	4.75	0.00	-3.82
NH	1-Apr-13	AGGR	PR-8-01-3200	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE Specials	Parity with FairPoint Retail	33.33	2.63	27	38	9	1.00	-30.70	0.00	3.08
NH	1-Apr-13	AGGR	PR-8-01-3341	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	0.00	NA	0	NA	5	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-3342	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	66.67	0.00	3	39	2	0.00	-66.67	0.00	
NH	1-Apr-13	AGGR	PR-8-01-3343	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-3345	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-3510	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE EEL	Parity with FairPoint Retail	25.00	0.00	24	0	6	1.00	-25.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-3530	Entire State	Percent Open Orders in a Hold Status > 30 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	0	NA	1	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-01-5000	Entire State	Percent Open Orders in a Hold Status > 30 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	50.00	NA	2	NA	1.00	50.00	0.00	
NH	1-Apr-13	AGGR	PR-8-02-2100	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale POTS	Parity with FairPoint Retail	2.71	13.04	4687	46	127	6.00	10.33	0.00	-3.48
NH	1-Apr-13	AGGR	PR-8-02-2200	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale Specials	Parity with FairPoint Retail	29.63	0.00	27	1	8	0.00	-29.63	0.00	
NH	1-Apr-13	AGGR	PR-8-02-2341	Entire State	Percent Open Orders in a Hold Status > 90 Days	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	0	2	5	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-02-3100	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE POTS	Parity with FairPoint Retail	2.71	7.31	4687	260	127	19.00	4.60	0.00	-3.83
NH	1-Apr-13	AGGR	PR-8-02-3200	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE Specials	Parity with FairPoint Retail	29.63	2.63	27	38	8	1.00	-27.00	0.00	2.77
NH	1-Apr-13	AGGR	PR-8-02-3341	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire Digital Services	Parity with FairPoint Retail	0.00	NA	0	NA	5	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-02-3342	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	66.67	0.00	3	39	2	0.00	-66.67	0.00	
NH	1-Apr-13	AGGR	PR-8-02-3343	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-02-3345	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-02-3510	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE EEL	Parity with FairPoint Retail	20.83	0.00	24	0	5	1.00	-20.83	0.00	
NH	1-Apr-13	AGGR	PR-8-02-3530	Entire State	Percent Open Orders in a Hold Status > 90 Days	UNE IOF	Parity with FairPoint Retail	0.00	NA	0	NA	1	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-8-02-5000	Entire State	Percent Open Orders in a Hold Status > 90 Days	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	50.00	NA	2	NA	1.00	50.00	0.00	
NH	1-Apr-13	AGGR	PR-9-01-3520	Entire State	% On Time Performance - Hot Cut	UNE Loop - Basic Hot Cut (all line size 95% Completed Within Window	UNE Loop - Basic Hot Cut (all line size 95% Completed Within Window	NA	100.00	NA	17	NA	17.00	100.00	0.00	
NH	1-Apr-13	AGGR	PR-9-01-3523	Entire State	% On Time Performance - Hot Cut	UNE Loop - Large Job Hot Cut (all line size 95% Completed Within Window	UNE Loop - Large Job Hot Cut (all line size 95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-9-01-3525	Entire State	% On Time Performance - Hot Cut	UNE Loop - Batch Hot Cut Loop (all line size 95% Completed Within Window	UNE Loop - Batch Hot Cut Loop (all line size 95% Completed Within Window	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-9-04-3525	Entire State	% On Time Batch Due Date	UNE Loop - Batch Hot Cut	95% within six business days	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	PR-9-08-3533	Entire State	Average Duration of Hot Cut Installation Troubles	UNE POTS - Loop - Hot Cut Total	Parity with FairPoint Retail	13.88	NA	140	NA	1943	NA	-13.88	0.00	
NH	1-Apr-13	AGGR	MR-1-01-6050	Entire State	Average Response Time - Create Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	20.47	290.92	10833	2108	221776	613,263.00	270.45	0.00	5.00
NH	1-Apr-13	AGGR	MR-1-02-6050	Entire State	Average Response Time - Status Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	1.16	5,005.75	48350	881	55845	4,410,066.00	5,004.60	0.00	5.00
NH	1-Apr-13	AGGR	MR-1-03-6050	Entire State	Average Response Time - Modify Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	12.33	541.60	2304	170	28414	92,072.00	529.27	0.00	5.00
NH	1-Apr-13	AGGR	MR-1-04-6050	Entire State	Average Response Time - Request Cancellation of Trouble	LSI-TA	Parity with Retail plus not more than four (4) seconds	15.27	68.62	425	13	6489	892.00	53.35	0.00	-3.19
NH	1-Apr-13	AGGR	MR-1-05-6050	Entire State	Average Response Time - Trouble Report History (by TN/Circuit)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-06-6050	Entire State	Average Response Time - Test Trouble (POTS Only)	LSI-TA	Parity with Retail plus not more than four (4) seconds	NA	50.85	NA	496	NA	25,221.00	50.85	0.00	
NH	1-Apr-13	AGGR	MR-1-07-6060	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	EBTA	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	MR-1-07-6095	Entire State	% On-Time Ticket Closure on Bonded Open Tickets by FairPoint.	TAXI	98% on-time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-08-6060	Entire State	% On-Time - Create Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-08-6095	Entire State	% On-Time - Create Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-09-6060	Entire State	% On-Time - Status Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-09-6095	Entire State	% On-Time - Status Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-10-6060	Entire State	% On-Time - Modify Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-10-6095	Entire State	% On-Time - Modify Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-11-6060	Entire State	% On-Time - Request Cancellation of Trouble	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-11-6095	Entire State	% On-Time - Request Cancellation of Trouble	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-12-6060	Entire State	% On-Time - Test Trouble (POTS Only)	EBTA	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-1-12-6095	Entire State	% On-Time - Test Trouble (POTS Only)	TAXI	95% within 2 minutes	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-01-2200	Entire State	Network Trouble Report Rate	Resale Specials	Parity with FairPoint Retail	0.10	0.66	25177	359	26	2.00	0.45	0.00	-2.46
NH	1-Apr-13	AGGR	MR-2-01-3200	Entire State	Network Trouble Report Rate	UNE Specials	Parity with FairPoint Retail	0.10	36.36	25177	99	26	36.00	36.26	0.00	-5.00
NH	1-Apr-13	AGGR	MR-2-01-5000	Entire State	Network Trouble Report Rate	Interconnection Trunks (CLEC)	Parity with FairPoint Retail	NA	0.00	NA	0	NA	1.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-02-2100	Entire State	Network Trouble Report Rate - Loop	Resale POTS	Parity with FairPoint Retail	0.77	0.42	219268	5224	1696	22.00	-0.35	0.00	3.03
NH	1-Apr-13	AGGR	MR-2-02-2341	Entire State	Network Trouble Report Rate - Loop	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	1932	304	0	0.00	0.00	0.00	5.00
NH	1-Apr-13	AGGR	MR-2-02-3112	Entire State	Network Trouble Report Rate - Loop	UNE POTS Loop	Parity with FairPoint Retail	0.77	0.26	219268	20568	1696	54.00	-0.51	0.00	5.00
NH	1-Apr-13	AGGR	MR-2-02-3140	Entire State	Network Trouble Report Rate - Loop	UNE POTS Platform	Parity With FairPoint Retail	0.77	0.27	219268	18880	1696	54.00	-0.50	0.00	5.00
NH	1-Apr-13	AGGR	MR-2-02-3341	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.77	0.68	219545	171	1696	1.00	-0.19	0.00	0.30
NH	1-Apr-13	AGGR	MR-2-02-3342	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.77	0.70	218938	3576	1693	25.00	-0.07	0.00	0.38
NH	1-Apr-13	AGGR	MR-2-02-3343	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-02-3345	Entire State	Network Trouble Report Rate - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-03-2100	Entire State	Network Trouble Report Rate - Central Office	Resale POTS	Parity with FairPoint Retail	0.09	0.10	219268	5224	194	5.00	0.01	0.00	-0.47
NH	1-Apr-13	AGGR	MR-2-03-2341	Entire State	Network Trouble Report Rate - Central Office	Resale 2-Wire Digital Services	Parity with FairPoint Retail	0.00	0.00	1932	304	0	0.00	0.00	0.00	5.00
NH	1-Apr-13	AGGR	MR-2-03-3112	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Loop	Parity with FairPoint Retail	0.02	0.03	219268	20568	38	6.00	0.01	0.00	-1.41
NH	1-Apr-13	AGGR	MR-2-03-3140	Entire State	Network Trouble Report Rate - Central Office	UNE POTS Platform	Parity With FairPoint Retail	0.09	0.07	219268	18880	194	13.00	-0.02	0.00	0.73
NH	1-Apr-13	AGGR	MR-2-03-3341	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire Digital Loops	Parity with FairPoint Retail	0.09	0.00	219545	171	194	0.00	-0.09	0.00	1.08
NH	1-Apr-13	AGGR	MR-2-03-3342	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL Loops	Parity with FairPoint Retail	0.02	0.03	218938	3576	38	1.00	0.01	0.00	-1.13
NH	1-Apr-13	AGGR	MR-2-03-3343	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-03-3345	Entire State	Network Trouble Report Rate - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-2100	Entire State	% Subsequent Reports	Resale POTS	No Standard	NA	0.00	NA	27	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-2341	Entire State	% Subsequent Reports	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-3112	Entire State	% Subsequent Reports	UNE POTS Loop	No Standard	NA	0.00	NA	60	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-3140	Entire State	% Subsequent Reports	UNE POTS Platform	No Standard	NA	0.00	NA	64	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-3341	Entire State	% Subsequent Reports	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-3342	Entire State	% Subsequent Reports	UNE 2-Wire xDSL Loops	No Standard	NA	0.00	NA	26	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-3343	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-04-3345	Entire State	% Subsequent Reports	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-05-2100	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale POTS	No Standard	NA	0.42	NA	5224	NA	22.00	0.42	0.00	
NH	1-Apr-13	AGGR	MR-2-05-2200	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale Specials	No Standard	NA	0.00	NA	359	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-05-2341	Entire State	% CPE/TOK/FOK Trouble Report Rate	Resale 2-Wire Digital Services	No Standard	NA	0.00	NA	304	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3112	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Loop	No Standard	NA	0.29	NA	20568	NA	60.00	0.29	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3140	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE POTS Platform	No Standard	NA	0.31	NA	18880	NA	58.00	0.31	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3200	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE Specials	No Standard	NA	29.29	NA	99	NA	29.00	29.29	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3341	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire Digital Loops	No Standard	NA	0.00	NA	171	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3342	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL Loops	No Standard	NA	0.78	NA	3576	NA	28.00	0.78	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3343	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-2-05-3345	Entire State	% CPE/TOK/FOK Trouble Report Rate	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-01-2110	Entire State	% Missed Repair Appointment - Loop	Resale POTS Business	Parity with FP Retail	20.20	14.29	297	21	60	3.00	-5.92	0.00	0.33
NH	1-Apr-13	AGGR	MR-3-01-2120	Entire State	% Missed Repair Appointment - Loop	Resale POTS Residence	Parity with FP Retail	7.43	100.00	1399	1	104	1.00	92.57	0.00	
NH	1-Apr-13	AGGR	MR-3-01-2341	Entire State	% Missed Repair Appointment - Loop	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	MR-3-01-3112	Entire State	% Missed Repair Appointment - Loop	UNE POTS Loop	Parity with FP Retail	9.67	12.96	1696	54	164	7.00	3.29	0.00	-1.04
NH	1-Apr-13	AGGR	MR-3-01-3144	Entire State	% Missed Repair Appointment - Loop	UNE Platform Business	Parity With FP Retail	20.20	20.00	297	40	60	8.00	-0.20	0.00	0.21
NH	1-Apr-13	AGGR	MR-3-01-3145	Entire State	% Missed Repair Appointment - Loop	UNE Platform Residence	Parity With FP Retail	7.43	0.00	1399	11	104	0.00	-7.43	0.00	0.18
NH	1-Apr-13	AGGR	MR-3-01-3341	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire Digital Loops	Parity with FP Retail	9.67	100.00	1696	1	164	1.00	90.33	0.00	
NH	1-Apr-13	AGGR	MR-3-01-3342	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL Loops	Parity with FP Retail	9.69	20.00	1693	25	164	5.00	10.31	0.00	-1.88
NH	1-Apr-13	AGGR	MR-3-01-3343	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-01-3345	Entire State	% Missed Repair Appointment - Loop	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-02-2110	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Business	Parity with FP Retail	27.69	40.00	65	5	18	2.00	12.31	0.00	
NH	1-Apr-13	AGGR	MR-3-02-2120	Entire State	% Missed Repair Appointment - Central Office	Resale POTS Residence	Parity with FP Retail	12.40	NA	129	NA	16	NA	-12.40	0.00	
NH	1-Apr-13	AGGR	MR-3-02-2341	Entire State	% Missed Repair Appointment - Central Office	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-02-3112	Entire State	% Missed Repair Appointment - Central Office	UNE POTS Loop	Parity with FP Retail	13.16	33.33	38	6	5	2.00	20.18	0.00	-1.73
NH	1-Apr-13	AGGR	MR-3-02-3144	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Business	Parity With FP Retail	27.69	30.77	65	13	18	4.00	3.08	0.00	-0.58
NH	1-Apr-13	AGGR	MR-3-02-3145	Entire State	% Missed Repair Appointment - Central Office	UNE Platform Residence	Parity With FP Retail	12.40	NA	129	NA	16	NA	-12.40	0.00	
NH	1-Apr-13	AGGR	MR-3-02-3341	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire Digital Loops	Parity with FP Retail	13.16	NA	38	NA	5	NA	-13.16	0.00	
NH	1-Apr-13	AGGR	MR-3-02-3342	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL Loops	Parity with FP Retail	13.16	0.00	38	1	5	0.00	-13.16	0.00	
NH	1-Apr-13	AGGR	MR-3-02-3343	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-02-3345	Entire State	% Missed Repair Appointment - Central Office	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-2100	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale POTS	No Standard	11.74	45.45	724	22	85	10.00	33.71	0.00	
NH	1-Apr-13	AGGR	MR-3-03-2341	Entire State	% CPE/TOK/FOK - Missed Appointment	Resale 2-Wire Digital Services	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-3112	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Loop	No Standard	NA	100.00	NA	60	NA	60.00	100.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-3140	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE POTS Platform	No Standard	NA	100.00	NA	58	NA	58.00	100.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-3341	Entire State	% CPE/TOK/FOK - Missed Appointment	UNE 2-Wire Digital Loops	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-3342	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL Loops	No Standard	NA	100.00	NA	28	NA	28.00	100.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-3343	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Sharing	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-3-03-3345	Entire State	%CPE/TOK/FOK - Missed Appointment	UNE 2-Wire xDSL - Line Splitting	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-01-2100	Entire State	Mean Time To Repair - Total	Resale POTS	Parity with FP Retail	18.13	13.72	1890	27	34274	370.64	-4.41	21.60	1.21
NH	1-Apr-13	AGGR	MR-4-01-2216	Entire State	Mean Time To Repair - Total	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	15.48	19.10	9	1	139	19.10	3.62	15.47	
NH	1-Apr-13	AGGR	MR-4-01-2217	Entire State	Mean Time To Repair - Total	Resale Specials (DS1 & DS3)	Parity with FP Retail	11.69	2.65	17	1	199	2.65	-9.04	30.43	
NH	1-Apr-13	AGGR	MR-4-01-2341	Entire State	Mean Time To Repair - Total	Resale 2-Wire Digital Services (ISDN)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-01-3112	Entire State	Mean Time To Repair - Total	UNE POTS Loop	Parity with FP Retail	18.37	10.65	1734	60	31849	638.94	-7.72	21.60	5.00
NH	1-Apr-13	AGGR	MR-4-01-3140	Entire State	Mean Time To Repair - Total	UNE POTS Platform	Parity with FP Retail	18.13	15.82	1890	64	34274	1,012.70	-2.31	21.60	0.87
NH	1-Apr-13	AGGR	MR-4-01-3216	Entire State	Mean Time To Repair - Total	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	15.48	NA	9	NA	139	NA	-15.48	15.47	
NH	1-Apr-13	AGGR	MR-4-01-3217	Entire State	Mean Time To Repair - Total	UNE Specials (DS1 & DS3)	Parity with FP Retail	11.69	9.99	17	35	199	349.73	-1.70	30.43	0.39
NH	1-Apr-13	AGGR	MR-4-01-3341	Entire State	Mean Time To Repair - Total	UNE 2-Wire Digital Loops	Parity with FP Retail	NA	6.31	NA	1	NA	6.31	6.31	0.00	
NH	1-Apr-13	AGGR	MR-4-01-5000	Entire State	Mean Time To Repair - Total	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-02-2110	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Business	Parity with FP Retail	12.46	11.40	297	21	3700	239.45	-1.06	19.64	0.05
NH	1-Apr-13	AGGR	MR-4-02-2120	Entire State	Mean Time To Repair - Loop Trouble	Resale POTS Residence	Parity with FP Retail	19.87	71.62	1399	1	27800	71.62	51.75	22.00	
NH	1-Apr-13	AGGR	MR-4-02-2341	Entire State	Mean Time To Repair - Loop Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-02-3112	Entire State	Mean Time To Repair - Loop Trouble	UNE POTS Loop	Parity with FP Retail	18.51	9.91	1696	54	31386	535.33	-8.59	21.71	5.00
NH	1-Apr-13	AGGR	MR-4-02-3144	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Business	Parity With FP Retail	12.46	18.59	297	40	3700	743.61	6.13	19.64	-1.57
NH	1-Apr-13	AGGR	MR-4-02-3145	Entire State	Mean Time To Repair - Loop Trouble	UNE Platform Residence	Parity With FP Retail	19.87	11.26	1399	11	27800	123.91	-8.61	22.00	1.86
NH	1-Apr-13	AGGR	MR-4-02-3341	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	18.51	6.31	1696	1	31386	6.31	-12.20	21.71	
NH	1-Apr-13	AGGR	MR-4-02-3342	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	18.52	13.60	1693	25	31355	340.09	-4.92	21.72	1.34
NH	1-Apr-13	AGGR	MR-4-02-3343	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-02-3345	Entire State	Mean Time To Repair - Loop Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-03-2110	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Business	Parity with FP Retail	12.56	11.89	65	5	817	59.47	-0.67	16.34	
NH	1-Apr-13	AGGR	MR-4-03-2120	Entire State	Mean Time To Repair - Central Office Trouble	Resale POTS Residence	Parity with FP Retail	15.17	NA	129	NA	1957	NA	-15.17	19.65	
NH	1-Apr-13	AGGR	MR-4-03-2341	Entire State	Mean Time To Repair - Central Office Trouble	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-03-3112	Entire State	Mean Time To Repair - Central Office Trouble	UNE POTS Loop	Parity with FP Retail	12.19	17.27	38	6	463	103.60	5.07	14.70	-0.80
NH	1-Apr-13	AGGR	MR-4-03-3144	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Business	Parity With FP Retail	12.56	11.18	65	13	817	145.28	-1.39	16.34	0.19
NH	1-Apr-13	AGGR	MR-4-03-3145	Entire State	Mean Time To Repair - Central Office Trouble	UNE Platform Residence	Parity With FP Retail	15.17	NA	129	NA	1957	NA	-15.17	19.65	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	MR-4-03-3341	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire Digital Loops	Parity with FP Retail	12.19	NA	38	NA	453	NA	-12.19	14.70	
NH	1-Apr-13	AGGR	MR-4-03-3342	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL Loops	Parity with FP Retail	12.19	2.83	38	1	453	2.83	-9.36	14.70	
NH	1-Apr-13	AGGR	MR-4-03-3343	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-03-3345	Entire State	Mean Time To Repair - Central Office Trouble	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-04-2100	Entire State	% Cleared (all troubles) within 24 Hours	Resale POTS	Parity with FP Retail	81.32	85.19	1890	27	1537	23.00	3.86	0.00	0.21
NH	1-Apr-13	AGGR	MR-4-04-2216	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	77.78	100.00	9	1	7	1.00	22.22	0.00	
NH	1-Apr-13	AGGR	MR-4-04-2217	Entire State	% Cleared (all troubles) within 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	94.12	100.00	17	1	16	1.00	5.88	0.00	
NH	1-Apr-13	AGGR	MR-4-04-2341	Entire State	% Cleared (all troubles) within 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-04-3112	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Loop	Parity with FP Retail	81.49	91.67	1734	60	1413	55.00	10.18	0.00	1.95
NH	1-Apr-13	AGGR	MR-4-04-3140	Entire State	% Cleared (all troubles) within 24 Hours	UNE POTS Platform	Parity with FP Retail	81.32	85.84	1890	64	1537	55.00	4.61	0.00	0.76
NH	1-Apr-13	AGGR	MR-4-04-3216	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	77.78	NA	9	NA	7	NA	-77.78	0.00	
NH	1-Apr-13	AGGR	MR-4-04-3217	Entire State	% Cleared (all troubles) within 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	94.12	85.71	17	35	16	30.00	-8.40	0.00	-1.41
NH	1-Apr-13	AGGR	MR-4-04-3341	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	81.49	100.00	1734	1	1413	1.00	18.51	0.00	
NH	1-Apr-13	AGGR	MR-4-04-3342	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	13.92	88.46	237	26	33	23.00	74.54	0.00	5.00
NH	1-Apr-13	AGGR	MR-4-04-3343	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-04-3345	Entire State	% Cleared (all troubles) within 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-04-5000	Entire State	% Cleared (all troubles) within 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-05-5000	Entire State	% Out of Service > 2 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-06-2110	Entire State	% Out of Service > 4 Hours	Resale POTS - Business	Parity with FP Retail	59.22	78.67	206	14	122	11.00	19.35	0.00	-1.77
NH	1-Apr-13	AGGR	MR-4-06-2120	Entire State	% Out of Service > 4 Hours	Resale POTS - Residence	Parity with FP Retail	81.25	NA	912	NA	741	NA	-81.25	0.00	
NH	1-Apr-13	AGGR	MR-4-06-2216	Entire State	% Out of Service > 4 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-06-2217	Entire State	% Out of Service > 4 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-06-3144	Entire State	% Out of Service > 4 Hours	UNE Platform Business	Parity with FP Retail	59.22	73.68	206	19	122	14.00	14.46	0.00	-1.50
NH	1-Apr-13	AGGR	MR-4-06-3145	Entire State	% Out of Service > 4 Hours	UNE Platform Residence	Parity with FP Retail	81.25	87.60	912	8	741	7.00	6.25	0.00	-0.88
NH	1-Apr-13	AGGR	MR-4-06-3216	Entire State	% Out of Service > 4 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-06-3217	Entire State	% Out of Service > 4 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-06-5000	Entire State	% Out of Service > 4 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-07-2110	Entire State	% Out of Service > 12 Hours	Resale POTS - Business	Parity with FP Retail	34.47	50.00	206	14	71	7.00	15.53	0.00	-1.45
NH	1-Apr-13	AGGR	MR-4-07-2120	Entire State	% Out of Service > 12 Hours	Resale POTS - Residence	Parity with FP Retail	61.73	NA	912	NA	563	NA	-61.73	0.00	
NH	1-Apr-13	AGGR	MR-4-07-2341	Entire State	% Out of Service > 12 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-07-3112	Entire State	% Out of Service > 12 Hours	UNE POTS Loop	Parity with FP Retail	57.76	50.00	1063	12	614	6.00	-7.76	0.00	0.26
NH	1-Apr-13	AGGR	MR-4-07-3144	Entire State	% Out of Service > 12 Hours	UNE Platform Business	Parity with FP Retail	34.47	63.16	206	19	71	12.00	28.69	0.00	-2.68
NH	1-Apr-13	AGGR	MR-4-07-3145	Entire State	% Out of Service > 12 Hours	UNE Platform Residence	Parity with FP Retail	61.73	62.50	912	8	563	5.00	0.77	0.00	-0.38
NH	1-Apr-13	AGGR	MR-4-07-3341	Entire State	% Out of Service > 12 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	56.62	NA	1118	NA	633	NA	-56.62	0.00	
NH	1-Apr-13	AGGR	MR-4-07-3342	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	57.78	100.00	1061	1	613	1.00	42.22	0.00	
NH	1-Apr-13	AGGR	MR-4-07-3343	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-07-3345	Entire State	% Out of Service > 12 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-07-5000	Entire State	% Out of Service > 12 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-2110	Entire State	% Out of Service > 24 Hours	Resale POTS Business	Parity with FP Retail	4.85	14.29	206	14	10	2.00	9.43	0.00	-1.85
NH	1-Apr-13	AGGR	MR-4-08-2120	Entire State	% Out of Service > 24 Hours	Resale POTS Residence	Parity with FP Retail	18.64	NA	912	NA	170	NA	-18.64	0.00	
NH	1-Apr-13	AGGR	MR-4-08-2216	Entire State	% Out of Service > 24 Hours	Resale Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-2217	Entire State	% Out of Service > 24 Hours	Resale Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-2341	Entire State	% Out of Service > 24 Hours	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-3112	Entire State	% Out of Service > 24 Hours	UNE POTS Loop	Parity with FP Retail	16.09	25.00	1063	12	171	3.00	8.91	0.00	-1.21
NH	1-Apr-13	AGGR	MR-4-08-3144	Entire State	% Out of Service > 24 Hours	UNE Platform Business	Parity with FP Retail	4.85	21.05	206	19	10	4.00	16.20	0.00	-2.74
NH	1-Apr-13	AGGR	MR-4-08-3145	Entire State	% Out of Service > 24 Hours	UNE Platform Residence	Parity with FP Retail	18.64	0.00	912	8	170	0.00	-18.64	0.00	0.86
NH	1-Apr-13	AGGR	MR-4-08-3216	Entire State	% Out of Service > 24 Hours	UNE Specials (Non DS0 & DS0)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-3217	Entire State	% Out of Service > 24 Hours	UNE Specials (DS1 & DS3)	Parity with FP Retail	0.00	NA	1	NA	0	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-3341	Entire State	% Out of Service > 24 Hours	UNE 2-Wire Digital Loops	Parity with FP Retail	16.09	NA	1063	NA	171	NA	-16.09	0.00	
NH	1-Apr-13	AGGR	MR-4-08-3342	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL Loops	Parity with FP Retail	16.12	0.00	1061	1	171	0.00	-16.12	0.00	
NH	1-Apr-13	AGGR	MR-4-08-3343	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Sharing	Parity with VAD/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	

ST	MONTH	CLEC ID	METRIC ID	GEOGRAPHY	METRIC_DESC	PRODUCT_DESC	STANDARD	FRP PERF	CLEC PERF	FRP DEN	CLEC DEN	FRP NUM	CLEC NUM	DIFF	STANDARD DEV	Z SCORE
NH	1-Apr-13	AGGR	MR-4-08-3345	Entire State	% Out of Service > 24 Hours	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-4-08-5000	Entire State	% Out of Service > 24 Hours	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-5-01-2100	Entire State	% Repeat Reports within 30 Days	Resale POTS	Parity with FP Retail	12.91	18.52	1890	27	244	5.00	5.61	0.00	-1.14
NH	1-Apr-13	AGGR	MR-5-01-2200	Entire State	% Repeat Reports within 30 Days	Resale Specials	Parity with FP Retail	19.23	50.00	26	2	5	1.00	30.77	0.00	
NH	1-Apr-13	AGGR	MR-5-01-2341	Entire State	% Repeat Reports within 30 Days	Resale 2-Wire Digital Services	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-5-01-3112	Entire State	% Repeat Reports within 30 Days	UNE POTS Loop	Parity with FP Retail	12.91	8.33	1890	60	244	5.00	-4.58	0.00	0.84
NH	1-Apr-13	AGGR	MR-5-01-3140	Entire State	% Repeat Reports within 30 Days	UNE POTS Platform	Parity With FP Retail	12.91	18.75	1890	64	244	12.00	5.84	0.00	-1.50
NH	1-Apr-13	AGGR	MR-5-01-3200	Entire State	% Repeat Reports within 30 Days	UNE Specials	Parity with FP Retail	19.23	30.66	26	36	5	11.00	11.32	0.00	-1.31
NH	1-Apr-13	AGGR	MR-5-01-3341	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire Digital Loops	Parity with FP Retail	12.91	0.00	1890	1	244	0.00	-12.91	0.00	
NH	1-Apr-13	AGGR	MR-5-01-3342	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL Loops	Parity with FP Retail	12.93	23.08	1887	26	244	6.00	10.15	0.00	-1.71
NH	1-Apr-13	AGGR	MR-5-01-3343	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Sharing	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-5-01-3345	Entire State	% Repeat Reports within 30 Days	UNE 2-Wire xDSL - Line Splitting	Parity with VADI/DSNO and Retail Line Sharing	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	MR-5-01-5000	Entire State	% Repeat Reports within 30 Days	Interconnection Trunks (CLEC)	Parity with FP Retail	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-1-01-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard	CLEC Trunks	See Guidelines	NA	0.00	NA	254	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	NP-1-02-5000	Entire State	% Final Trunk Groups Exceeding Blocking Standard (No	CLEC Trunks	See Guidelines	NA	52.76	NA	254	NA	134.00	52.76	0.00	
NH	1-Apr-13	AGGR	NP-1-03-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Two (2)	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	NP-1-04-5000	Entire State	Number Final Trunk Groups Exceeding Blocking Standard - Three	CLEC Trunks	See Guidelines	NA	0.00	NA	NA	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-01-6701	Entire State	% On Time Response to Request for Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-01-6702	Entire State	% On Time Response to Request for Physical Collocation	Collocation - Augment Applications	95% on time	NA	0.00	NA	1	NA	0.00	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-02-6701	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-02-6702	Entire State	% On Time Response to Request for Virtual Collocation	Collocation - Augment Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-03-6701	Entire State	Average Interval - Physical Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-03-6711	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications nc	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-03-6712	Entire State	Average Interval - Physical Collocation	Collocation Augment Applications su	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-04-6701	Entire State	Average Interval - Virtual Collocation	Collocation - New Applications	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-04-6702	Entire State	Average Interval - Virtual Collocation	Collocation - Augment Applications -	No Standard	NA	0.00	NA	0	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-05-6701	Entire State	% On Time - Physical Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-05-6702	Entire State	% On Time - Physical Collocation	Collocation - Augment Applications -	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-06-6701	Entire State	% On Time - Virtual Collocation	Collocation - New Applications	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-06-6702	Entire State	% On Time - Virtual Collocation	Collocation - Augment Applications -	95% on time	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-07-6701	Entire State	Average Delay Days - Physical Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-07-6702	Entire State	Average Delay Days - Physical Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-08-6701	Entire State	Average Delay Days - Virtual Collocation	Collocation - New Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	NP-2-08-6702	Entire State	Average Delay Days - Virtual Collocation	Collocation Augment Applications	No Standard	NA	NA	NA	NA	NA	NA	0.00	0.00	
NH	1-Apr-13	AGGR	BI-1-02-1000	Entire State	% DUF in four (4) Business Days	Resale & UNE combined	95% in four (4) Business Days	NA	99.99	NA	79638750	NA	79,634,752.00	99.99	0.00	
NH	1-Apr-13	AGGR	BI-2-01-1000	Entire State	Timeliness of Carrier Bill	Resale & UNE combined	98% in 10 Business Days	NA	100.00	NA	218	NA	218.00	100.00	0.00	
NH	1-Apr-13	AGGR	BI-3-04-1000	Entire State	% CLEC Billing Claims Acknowledged within two (2) Business Days	Resale & UNE combined	95% within two (2) business days after receipt	NA	100.00	NA	17333	NA	17,333.00	100.00	0.00	
NH	1-Apr-13	AGGR	BI-3-05-1000	Entire State	% CLEC Billing Claims Resolved within 28 Calendar Days After	Resale & UNE combined	95% within 28 Calendar Days after acknowledgement	NA	99.81	NA	8313	NA	8,297.00	99.81	0.00	
NH	1-Apr-13	AGGR	BI-3-07-1000	Entire State	% Full or Partial Denials	Resale & UNE combined	No Standard	NA	4.76	NA	10883	NA	518.00	4.76	0.00	
NH	1-Apr-13	AGGR	BI-3-08-1000	Entire State	% CLEC Billing Claim Credits Not Appearing on the Bill within 45	Resale & UNE combined	97.5% within 45 calendar days	NA	100.00	NA	597	NA	597.00	100.00	0.00	
NH	1-Apr-13	AGGR	BI-9-01-1000	Entire State	% Billing Completeness in Twelve Billing Cycles	Resale & UNE combined	96%	NA	98.32	NA	2158516	NA	2,120,219.46	98.32	0.00	
NH	1-Apr-13	AGGR	OD-1-01-1021	Entire State	Average Speed of Answer - Operator Services	Operator Service Center	Parity with FairPoint Retail	0.61	0.51	22533	1335	13667	675.00	-0.10	0.00	
NH	1-Apr-13	AGGR	OD-1-02-1021	Entire State	Average Speed of Answer - Directory Assistance	Operator Service Center	Parity with FairPoint Retail	1.19	0.92	81690	5242	97103	4,820.00	-0.27	0.00	